



The NHS 111 Service is now available in Gloucestershire.

This three-digit number gives patients access to advice and local NHS healthcare services 24 hours a day, 365 days a year. Calls from landlines and mobiles are free.

NHS 111 gets you through to a team of fully trained call advisers, who are supported by experienced clinicians.

They will ask you questions to assess your symptoms and give you the healthcare advice you need or direct you to the right local service. If they think you need an ambulance, they will send one immediately.

You should call NHS 111 if:

- You need medical help fast, but it is not a 999 life threatening emergency
- You don't know who to call for medical help; or
- You don't think it can wait for an appointment with your GP (or if you don't have a GP).

For more information on your healthcare options, including services provided by your pharmacy, GP surgery and community minor injury unit, visit:

www.choosewellglos.nhs.uk